

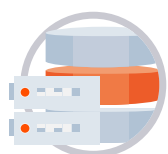
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Tested and certified PostgreSQL with tools for high availability, disaster recovery, monitoring as well as professional support.



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EDB Postgres Advanced Server or PostgreSQL in non-production environments, with a service level agreement for 10x5 business day coverage.

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EDB Postgres Platform Subscriptions

FEATURES	EDB Postgres ENTERPRISE	EDB Postgres STANDARD	EDB Postgres DEVELOPER
Unit of Measure (UOM)	uniCore*	uniCore*	uniCore*
Database	EDB Postgres Advanced Server	PostgreSQL	EDB Postgres Advanced Server or PostgreSQL
Database License	Commercial License	PostgreSQL License	Database dependent
Indemnification	✓		✓
Enterprise Security Features	✓		✓
Enterprise Performance Features	✓		✓
Enterprise Developer Features	✓		✓
Enterprise DBA Features	✓		✓
Database Compatibility for Oracle®	✓		✓
EDB Postgres TOOLS			
EDB Postgres Enterprise Manager	✓	✓	✓
EDB Postgres Backup and Recovery	✓	✓	✓
EDB Postgres Failover Manager	✓	✓	✓
EDB Postgres Replication Server	✓	✓	✓
EDB Postgres Data Adapters	HDFS (Hadoop), MongoDB, MySQL	HDFS (Hadoop), MongoDB, MySQL	HDFS (Hadoop), MongoDB, MySQL
EDB Postgres Migration Toolkit	✓	✓	✓

* uniCore means either of the following: a) a processor core in a single or multi-core processor chip or b) a virtual core processor (also known as a vCore, virtual CPU or vCPU) used to assign computing resources to a virtual machine or container. uniCores may be freely de-commissioned from one deployment environment and re-deployed to another (e.g. de-commission your physical deployment and re-deploy to a virtual environment). Minimum purchase of 4 uniCores per order.

Support

FEATURES	EDB Postgres ENTERPRISE	EDB Postgres STANDARD	EDB Postgres DEVELOPER
Deployment Usage**	Production Systems	Production Systems	Non-Production Systems
Support Service Level	Global 24 x 7	Global 24 x 7	10 x 5
Named Contacts	4	4	4
Support Modes	Phone, Email, Remote	Phone, Email, Remote	Phone, Email, Remote
Number of Incidents	Unlimited	Unlimited	Unlimited (max of 3 open tickets in any 48 hour period)
PostGIS (Spatial) Technical Support	✓	✓	✓
Web Portal Case Management	✓	✓	✓
PDF Documentation	✓	✓	✓
Knowledgebase	✓	✓	✓
Software Archive	✓	✓	✓
Premium Technical Webcasts	✓	✓	✓

**Production Systems include any database deployed in direct or indirect service to daily business operations including standby databases. Non-Production Systems include any database deployed in support of creating/updating new Production Systems.

Service Level Agreements (SLA)

Incident Type	EDB Postgres Enterprise/Standard	EDB Postgres Developer
Initial Response Goal	30 Minutes	2 Business Days
Severity 1 Error Resolution Goal	24 Hours	5 Business Days
Severity 2 Error Resolution Goal	48 Hours	10 Business Days
Severity 3 Error Resolution Goal	5 Business Days	15 Business Days
Feedback and Advice	N/A	10 Business Days

Call our nearest location or email
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